## Vital Statistics and Growth

2016\* and 2017



| 15,538               | 46%   |      | 359  |  |
|----------------------|-------|------|------|--|
| Verified Users       | 2016* |      | 2017 |  |
| 11,917               | 22%   | 30%  |      |  |
| Member Organizations | 2016* | 2017 |      |  |
|                      |       |      |      |  |
| 11,327               | 38%   |      | 40%  |  |
| Peering Networks     | 2016* |      | 2017 |  |

| 2,635                      | 9%    | 24%  |
|----------------------------|-------|------|
| Interconnection Facilities | 2016* | 2017 |

| 614                      | 10%  | NOTE:<br>IXP count reset in 2016 |
|--------------------------|------|----------------------------------|
| Internet eXchange Points | 2017 | due to database cleanup.         |

<sup>\*2016</sup> statistics are for PeeringDB 2.0 post-launch (March 15, 2016 through December 31, 2016)

## Usage (2017)

| Total Hits      | 111,760,274 |
|-----------------|-------------|
| Avg. Daily Hits | 306,193     |
| Unique Hits     | 621,584     |

## Support Tickets (2017)

| Total Support Tickets | 9,966              |
|-----------------------|--------------------|
| Avg. Tickets Per Day  | 27                 |
| Avg. Response Time    | Less than 13 Hours |